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### 1. Conclusion of contract

Your contractual partner for all orders from this store is: Firestorm Pyro LTD, Katharinenstraße 2, Eisenach 99817. We assume no liability for forwarded links.

### 2. General

The following General Terms and Conditions apply to all contracts, deliveries and other services. We hereby expressly object to any deviating provisions of the contractual partner. All subsidiary agreements require written confirmation on our part. This applies to all orders. Firestorm Pyro LTD is entitled to change or amend these General Terms and Conditions including all possible attachments at any time. Orders received before a change will be processed according to the then still valid old General Terms and Conditions.

### 3. Liability/Export Ban

Firestorm Pyro LTD assumes no liability for damages or injuries resulting from the use of the ignition systems and other accessories offered here. The user of the ignition systems and their components is responsible for their own safety at the fireworks burning site or any other place of use. The user accepts this clause at the first use, after receiving the radio ignition system(s)/components. Furthermore, no liability is assumed for any consequential costs/loss of income in the event of a failure of the ignition systems/components. **The IGNITION SYSTEMS / COMPONENTS offered by us are expressly NOT approved for blasting technology! IGNITION SYSTEMS / COMPONENTS / COMMERCIAL GOODS offered / purchased by us must expressly NOT be brought into the USA or Canada! In case of conflicts arising from this, liability on our part is excluded.**

### 4. Offer

Our offers are non-binding. The prices listed on the Internet at the time of the order shall apply. The stated prices are final prices, i.e. they include the respectively applicable statutory value added tax. Technical changes as well as changes in form, color and/or weight remain reserved to Firestorm Pyro LTD. If articles are offered in the context of one or more actions, these are not cumulative. In this case, the higher discount always applies.

### 5. Transportation/Delivery Time

If possible, you will receive your order in a single shipment. However, this does not apply if your order contains items that must be packed separately or transported by different shippers and/or can only be delivered at a later date. This will not cause any disadvantages for you. Our standard delivery time is five to 10 working days for goods in stock. Exceptions are marked on the respective product page.

### 6. Shipping costs

Please see our shipping costs in the table on the page: [www.firestorm.sale/versand-englisch.htm](http://www.firestorm.sale/versand-englisch.htm)

### 7. Price Quotations / Reservation of Ownership

All prices include the statutory sales tax and are **exclusive** of all shipping costs. The goods remain our property until full payment. A sales tax free sale within the EU states is possible under specification of your VAT number.

### 8. Warranty

The statutory warranty provisions apply. If the goods ordered by you are used for your own commercial or independent professional activity, your claims under the statutory warranty provisions expire in one year. Possible guarantees of the respective manufacturer do not affect the warranty provisions. If you do not agree, you can exercise your right of withdrawal.

### 9. Note on Data Protection and Security

Your data will be used and processed exclusively within the framework of the applicable data protection laws.



#### 10. Cancellation or return policy

**Cancellation Policy - Right of Cancellation** You may cancel your contract within two weeks without giving reasons in writing [ letter, fax, e-mail ] or - if the goods are delivered before the deadline - by returning the goods. The time limit begins after receipt of this notification in writing, but not before receipt of the goods by the consignee (in case of recurring deliveries of similar goods not before receipt of the first partial delivery) and also does not fulfill our obligations under Article 246 § 2 in conjunction with § 1 paragraph 1 and 2 EGBGB, but not before fulfilling our obligations under § 312e paragraph 1 sentence 1 BGB in conjunction with Article 246 § 3 EGBGB. The timely dispatch of the revocation or the item is sufficient to comply with the revocation period. The revocation is to be addressed to: Firestorm Pyro LTD, Office: Katharinenstraße 2, Eisenach 99817, e-mail: [info@firestorm.sale](mailto:info@firestorm.sale) **Consequences of revocation:** In the event of an effective revocation, the services received by both parties shall be returned and any benefits derived (e.g. interest) shall be surrendered. If you are unable to return the goods received in full or in part, or only in a deteriorated condition, you must compensate us for the loss in value. This shall not apply to the surrender of goods if the deterioration of the goods is exclusively due to their inspection - as would have been possible for you in a store, for example. You do not have to pay compensation for any deterioration caused by the intended use of the goods. Goods that can be sent by parcel are to be returned at our risk. You have to bear the costs of the return shipment if the delivered goods correspond to the ordered goods and if the price of the goods to be returned does not exceed an amount of 40 Euros or if, in case of a higher price of the goods, you have not yet rendered the consideration or a contractually agreed partial payment at the time of the revocation. Otherwise, the return is free of charge for you. Obligations to refund payments must be fulfilled within 30 days. The period begins for you with the dispatch of your revocation or the goods, for us with their receipt. End of the cancellation policy. **ATTENTION:** In the case of repair - replacement orders cannot be reversed after the repair/replacement has been completed. By placing the respective repair - replacement order via SERVICE FORM, the repair - replacement service provided by Firestorm Pyro LTD in this respect must be paid in full in any case. Cancellation is no longer possible after repair-exchange. The agreed remuneration must be paid in any case, as soon as the repair/replacement work has begun. The start of the repair/replacement can be immediately after the order has been placed.

#### 11. Battery regulation

Information on the obligation to take back and return batteries: Please dispose of used batteries as required by law (disposal in household waste is expressly prohibited by the Battery Ordinance) at a municipal collection point or return them to your local retailer free of charge. Batteries received from us can be returned to us free of charge after use. Batteries or rechargeable batteries that contain harmful substances are marked with the symbol of a crossed-out garbage can. On the garbage can symbol is the chemical name of the pollutant. CD= battery contains cadmium - HG battery contains mercury - PB battery contains lead.

#### 12. Place of performance and jurisdiction

The place of jurisdiction for merchants, legal entities under public law and legal entities is exclusively Eisenach, also in bill of exchange and check processes. German law shall apply exclusively to all contracts concluded in the territory of the Federal Republic of Germany.

**Firestorm® Pyro LTD, 1.1.2025**

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**Home address:**

Firestorm Pyro LTD  
Office: Katharinenstraße 2  
99817 Eisenach  
Germany

**Postal address:**

Firestorm Pyro LTD  
Postfach 1148  
99801 Eisenach  
Germany

**Contact details:**

Computer Fax: +49 032223748454  
24h Hotline: +49 (0)162 4823455  
E-Mail: [info@firestorm.sale](mailto:info@firestorm.sale)

**Web:**

[www.firestorm.sale](http://www.firestorm.sale)

**Facebook:**

<https://fb.com/firestorm.sale>

**X:**

[https://x.com/firestorm\\_sale](https://x.com/firestorm_sale)

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